Altera
DIGITAL HEALTH

# THE ALTERA UK CLIENT LEADERSHIP COUNCIL

REACHING THE SUMMIT
OF HEALTHCARE, TOGETHER

THE WHY

# OUR NORTH STAR

Introducing the Altera Digital Health UK Client Leadership Council—a trusted community for healthcare and digital leaders across Altera client sites in the UK. Through the Solutions Forum, Clinical Engagement Forum and Client Executive Summit, we bring together leaders at every level—from C-suite executives and clinical, digital and operational leaders to end users—to turn shared challenges into shared solutions and improve patient and clinician experiences across the NHS. Ultimately, helping our clients deliver the NHS 10 Year Health Plan.

THE WHAT

# OUR STRATEGIC PILLARS

How we deliver value together with our clients:

### COMMUNITY AND COLLABORATION

We bring together C-suite, clinical, digital, operational leaders and end users to create a trusted, multidisciplinary community that turns shared challenges into shared solutions, with a strong emphasis on usability to ensure solutions meet real-world needs.

### INSIGHT AND CO- DESIGN

We listen, learn and co create—gathering feedback, sharing best practice and working with you to refine workflows and priorities that matter most to your teams and patients, while continuously improving usability to enhance user experience.

### VALUE AND ADOPTION

We focus on measurable outcomes and effective use—helping you realise the full value of Altera solutions, optimise adoption across sites and ensure usability that drives tangible improvements in patient and clinician experiences.

### INNOVATION AND ACCELERATION

We showcase new capabilities, pilot ideas with clinical and digital leaders, and accelerate delivery of innovations aligned to NHS priorities, while incorporating usability at every stage.

### ADVOCACY AND IMPACT

We amplify your success stories to the wider market, strengthen business cases, and build credibility for the benefits of partnering with Altera—extending our collective impact across the NHS.

THE HOW

# FROM INSIGHT TO IMPACT

Benefits of being part of the UK Client Leadership Council:

**1. SHARE**

- Access proven best practice and real-world case studies from other Altera clients, so you don't have to reinvent the wheel.
- Shape product roadmaps and service improvements.
- Learn what works with practical toolkits that help you optimise adoption and outcomes.

**2. NETWORK**

- Connect with C-suite, clinical, digital and operational leaders across the NHS for peer-to-peer support and problem-solving.
- Build trusted relationships that accelerate decision-making while reducing risk and strengthening business cases.
- Tap into a growing community for collaboration on shared priorities.

**3. INNOVATE**

- Co-design and pilot new capabilities with measurable outcomes aligned to NHS priorities.
- Gain early insight into upcoming solutions.
- Scale successful pilots faster with shared evidence.

**1 SHARE**

**2 NETWORK**

**3 INNOVATE**

OPPORTUNITIES TO JOIN THE UK CLIENT LEADERSHIP COUNCIL

# OUR JOURNEY TOGETHER

With the UK Client Leadership Council, you gain a trusted community focused on your goals.

**JOIN US AT**

**Clinical Engagement Forum 2026**
29 January 2026, Birmingham

**Client Executive Summit 2026**
9 September, 2026, Birmingham

**Solutions Forum 2026**
Date TBC

**2026**

## Foundation (Today)

Together, we continue to co-create the content for our events, expanding our networks and strengthening the foundations that support our clients in delivering on our values of the UK Client Leadership Council.

**2027**

## Growth (Near Future)

We continue to expand the reach with wider representation for C-suite leaders and solution-focused digital leaders, creating a voice for every role.

**2028**

## Exclusivity (Our Three-Year Vision)

As our networks grow, we become trailblazers, leading the way in the deployment of electronic patient records systems in the NHS, our client trusts become highly respected by their peers for their forward-thinking and innovative approaches.

FROM SHARED CHALLENGES TO SHARED SOLUTIONS:

# PARTNERING FOR IMPACT ACROSS THE NHS

Our vision is matched by a commitment to continuous improvement and exploration.

We help you strengthen relationships and build trust while ensuring Altera solutions are adopted effectively, deliver measurable value, and make a real-world impact for your patients and communities.

Guided by our values of respect, discipline, ownership and collaboration, we listen, tailor support to your needs, and help you drive lasting change across your organisation and the NHS.

Altera DIGITAL HEALTH